

Trouble shooting tips for the GXLV and GXLU wireless mic systems:

First of all make sure that the receiver is clear of any obstructions that could block the signal path, make sure that it is not in a metal cabinet. Make sure the antennas are fully extended, on UHF systems these antennas are recessed into the top of the receiver, make sure to pull these up all the way, follow the steps below for troubleshooting.

Does the light on the handheld mic/body pack come on?, it should light briefly when it's first turned on, if the light stays on it means the batteries are weak.

Does the RF light on the receiver come on when each handheld mic/body pack is on?

Does the AF light on the receiver show activity when you talk into each handheld mic/body pack?

Do you have the right pair of transmitters for your receiver?

Look on the bottom of the receiver, you will find 2 sets of frequencies.

For example 543.1 MHz / 554.5 MHz

Look at each transmitter to make sure you have 1 of each of those frequencies.

If all of that is true then you may not have the receiver connected correctly, there are multiple connections on the back of the receiver:

A output

B output

Combined output A&B

The 2 mics can come out of separate outputs A and B but you can also use the combined output A&B as a single output that has both mics on the same output.

If A&B output on the back of the GXL receiver is a 1/4" connection all you have to do is use a mono 1/4" cable.

If the A&B output on the back of the GXL receiver is an XLR connector and you want to use that with a 1/4" mono (tip sleeve) input then you'll need to use an XLR cable that combines pins 2 and 3, connect XLR pins 2 and 3 to the tip, connect XLR pin 1 to the sleeve, by doing so both channels A&B will be present on your 1/4 inch plug.